

# Conflict Management and Restorative Justice

at Arcadia University

*Global Perspectives...Personal Attention...Real-World Integrative Learning Experiences*

## Arcadia Graduate Certificate

Conflict Management and Restorative Justice

### About the Certificate in Conflict Management and Restorative Justice

The International Peace and Conflict Resolution (IPCR) program offers a 12-credit Arcadia Graduate Certificate in Conflict Management and Restorative Justice. This certificate is offered fully online and may be completed within one calendar year.

The IPCR online certificate program in Conflict Management and Restorative Justice is particularly suited to the student and professional seeking to further his or her understanding of the field of peace and conflict resolution with a focus on mediation. Students participating in the certificate program take two core courses in International Peace and Conflict Resolution and two specialized courses in Conflict Management and Transformation. Skills learned are highly transferrable and may be applied in a variety of fields.

The certificate program can be taken as a standalone professional development and skills-building program for those participants who do not have the time or the need for a full-time degree program. It also may be taken as an introduction to the International Peace and Conflict Resolution Master of Arts program. Credits earned may be applied to the M.A. degree.

The online certificate program provides an opportunity for students living and working in a variety of regions to train in the field via the Web. Courses may be taken from anywhere in the world. This is an asynchronous program, and students can log on at a time that is convenient to them to complete the coursework and assignments.

## Computer Requirements

For the certificate program, students will need access to high speed Internet. The courses are highly interactive and make use of electronic resources that require Flash software. Students also may need a webcam for audio/visual recordings and presentations. Software and hardware requirements are identified at the start of each course.

## Admissions Requirements

Arcadia University welcomes applications for this program from college graduates of all majors, professionals, and those with an interest in furthering their education in International Peace and Conflict Resolution.

### The following are required:

- A Graduate application, including personal statement, to be completed online at [www.arcadia.edu/gradapp](http://www.arcadia.edu/gradapp).
- A bachelor's degree from an accredited institution with a recommended GPA of a 3.0 in a relevant discipline.
- One official transcript from each college, university or professional school attended.
- One letter of recommendation. The letter must be of a professional not personal nature.

### GREs are not required for admission

Admission to the online certificate program does not guarantee admission to the IPCR M.A. program. Those interested in pursuing the M.A. program in IPCR must submit a complete application. Credits earned in the certificate program may be applied to the M.A. degree.

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## Expenses

Per credit costs for 2012-13= \$1,160  
(\$1,160 x 12 credits = \$13,920)

Additional Expenses:

- Books and supplies (estimated)  
\$250.00

## Academic Policies and Procedures

A student accepted into the International Peace and Conflict Resolution program is expected to abide by the regulations set forth by Arcadia University.

The University reserves the right to dismiss a student at any time for unsatisfactory academic performance or for conduct detrimental to the University or to the welfare of other students.

## Certificate Requirements

(12 credits)

### Required Courses

IP	501.OL	Introduction to Peace Studies and Conflict Resolution (3 credits)
IP	515.OL	Mediation and Conflict Coaching (3 credits)
IP	524.OL	Conflict Management (3 credits)
IP	537	Restorative Justice (3 credits)

## International Peace and Conflict Resolution Courses (IP)

501.OL (Summer)

### Introduction to Peace Studies and Conflict Resolution

This course provides a graduate-level introduction to the interdisciplinary field of peace and conflict studies, its relationship with other academic disciplines, and careers in the field of conflict resolution. It draws upon a variety of disciplines, especially in the social sciences, to examine the interrelationship between personal, collective, national and global levels of violence and war and efforts to reduce it. Course objectives include familiarity with the causes,

symptoms and dynamics of conflict, violence, and war (from interpersonal to global) and conflict resolution.

515.OL (Spring)

### Mediation and Conflict Coaching

Conflict Transformation in general can be divided into three main areas based on the role of the conflict specialist. Conflict specialists work toward transformation as third party neutrals, as advocates, and as justice facilitators. In each area the conflict worker aims at empowering the disputants to make their own decisions, actively have a say in the processes, in short, author their own histories. This course focuses on two of those three areas: Mediation and Conflict Coaching. In this class students will learn the process and major skills in mediation (neutrality) and conflict coaching (advocacy). As an online course students will interact with other students, multimedia and various websites, and with the teacher. This course will give students a good sense of what happens in mediation and conflict coaching as well as practical exposure to the skills and strategies needed to be effective in both.

524.OL (Fall)

### Conflict Management

Conflict is a normal and an inevitable part of our daily lives. It is present in most personal relationships, in homes, in schools, in the workplace, and among groups in our society. Conflict is often associated with destructive outcomes such as aggression, anger, damaged relationships, violence, and wars. However, conflict has a positive and productive side. Conflict presents an opportunity for personal change and transformation, strengthened relationships, improved communications, problem solving, collaboration, and social change. How conflict is managed influences whether conflict outcomes are constructive or destructive.

537.OL (Summer)

### Restorative Justice

Restorative Justice is a growing social movement that begins with a fundamental rethinking of the very nature of what justice is. It offers a model that facilitates a vision of justice that is participatory for those involved in and affected by harmful behavior, potentially empowering to victims, offenders, and, in some cases, the affected community, and holds the goal of making right (as much as possible) the harm caused by the offending behavior. At present RJ is a fairly broad umbrella of practices, including victim-offender mediation, family group conferencing, peacemaking circles, victim-offender dialogue in crimes of severe violence, truth and reconciliation commissions, and others.

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This course compares the ethos and implications these programs as they impact and/or challenge current judicial practices, explores strengths and weaknesses of Restorative Justice in current discussion, investigates emerging areas of practice such as in prison populations and schools, and traces the role of facilitators in Restorative Justice practices.