



**Student Health Services**  
**(215) 572-2966**  
**Ground floor of Heinz Hall**

### HOURS

**M: 8:30a – 7:00p**

**T: 8:30a – 4:30p**

**W: 8:30a – 4:30p**

**R: 8:30a – 7:00p**

**F: 8:30a – 4:00p**

**CLOSED FOR LUNCH 11:45-12:30**

**CLOSED ON WEEKENDS**

**Questions? SHS@arcadia.edu**

### APPOINTMENT ONLY

**Need an appointment? Use the Patient Portal!**



Make/cancel Appointment and upload health insurance card through your Patient Portal located on your My Arcadia page.

**Avoid a \$25.00 “no show” fee,  
Remember to cancel your appt.  
at least 30 minutes prior to your scheduled time**

#### Services we provide:

- Acute Care: Flu, Cold, Allergies, Sprain, and Strains
- Men and Women’s Reproductive Health: Birth Control, HIV, STI Screening
- Labwork
- Physical Exams
- Immunizations: Meningitis, PPD, Tdap, etc.
- Prescription Refill
- Certified Travel Clinic: Vaccines and Prophylactic Medications
- Allergy Injections

## SHS FAQ

### **Is it FREE to visit SHS for full-time student?**

When you visit SHS, you DO NOT PAY A COPAY. Visiting SHS as a Full Time Student is free. You may be charged a small amount for medication and tests that are done. These charges can be applied to your Student Account or paid with cash or check.

### **Do I have to use insurance/ can I pay through insurance?**

We do not bill insurance; therefore, you must pay with cash or Student charge. You can submit the proper documentation to your insurance company to see if you can be reimbursed for the services provided.

### **What is Patient Portal?**

Patient Portal is located on your My Arcadia page as a Stethoscope. Patient Portal allows you to make/cancel appointments from the comfort of your room.

Additionally, you can upload immunization record onto your file. If there is ever a situation where Patient Portal isn’t working, call us at 215-572-2966 and we will be happy to help!

### **Why am I on Health Hold!?**

Students are placed on health hold when the required immunizations or medical documentation is not on file. You can go to your patient portal or stop by SHS to get the proper documentation about what you need! You will NOT BE ABLE TO REGISTER for your next semester if you are on health hold. If you are concerned about the time or contact with your Primary Care, schedule an appointment to talk with us and we can help get the information that is required.

### **Can I do a Walk-in?**

Because of the amount of students that visit each day, we are APPOINTMENT ONLY. Unfortunately, this means that we can be booked for the current day, but if you give us a call, we will help you as quickly as we can. If you have trouble scheduling online, please call us at 215-572-2966 and we would be happy to schedule you an appointment over the phone. Please know that we want to do the best we can at helping everyone, and that means prioritizing appointments and giving everyone the amount of time and attention they need.

**For information on prices, please visit the student health services page located on the Arcadia University website.**

### **NUTRITIONIST ON SITE**

**Advanced Nutrition Consultants**

Phone: 610-229-9060

On Campus Tues Afternoons & Thurs Mornings

**Look on our website for more information.**

**Like us on Facebook @ArcadiaStudentHealth**

**\*Be the first to know what’s for MONDAY’s HEALTHY SNACK\***