Due to COVID-19, many campus and community resources may be operating remotely or experiencing delays and changes to their normal operations. It is best to visit the website for each office or resource and call or email to find out the most up-to-date information. Most offices and agencies are still working to provide services and support off-site via phone or web services.

*Please note, if you are not in Montgomery County, OECR is able to help connect you to local resources in your community.*

To learn more about Arcadia University’s response to the Coronavirus (COVID-19) outbreak:  
https://www.arcadia.edu/university/emergency-communications/coronavirus-university-updates-and-information

For additional information on Coronavirus: https://www.cdc.gov/coronavirus/2019-ncov/index.html

As of 1/29/21, please note the changes to the following resources:

<table>
<thead>
<tr>
<th>Arcadia University</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>For the safety of yourself and others, contact all campus resources by phone or email</em></td>
</tr>
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<table>
<thead>
<tr>
<th>The Office of Equity and Civil Rights (OECR)</th>
<th>With classes and other academic programs being online, OECR wants to remind you that maintaining a learning and working environment free from sexual and gender-based discrimination and harassment remains a top priority. Please be aware of the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. <strong>OECR remains open and functioning remotely at this time.</strong> Anyone who has been impacted by sexual harassment or sexual misconduct may make a report by email to the Director of OECR/ Title IX Coordinator, Nora Nelle, at <a href="mailto:nellen@arcadia.edu">nellen@arcadia.edu</a>, or by calling 215-517-2659. Investigations will be conducted remotely, and the University will continue to address concerns about sexual harassment, sexual misconduct, retaliation, or other discriminatory or harassing behaviors promptly.</td>
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<tr>
<td>2. The <strong>Interim Policy Prohibiting Sexual Harassment and Sexual Misconduct</strong> applies to behaviors that occur in-person, but also to online and virtual misconduct. Any behavior that is prohibited by the Policy is also likely prohibited in cyber-forms, including cyber-harassment, cyber-bullying that is sex-based, and cyber-stalking. Members of the community are expected to maintain a tone of respect in online classes just as they would if they were in class physically.</td>
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<tr>
<td>Additional information on OECR Policies and Procedures may be found here: <a href="https://www.arcadia.edu/university/offices-facilities/office-equity-and-civil-rights/title-ix">https://www.arcadia.edu/university/offices-facilities/office-equity-and-civil-rights/title-ix</a></td>
<td></td>
</tr>
<tr>
<td><strong>Public Safety</strong></td>
<td>The Department of Public Safety is open and operating 24/7. Call for immediate assistance at 215-572-2800 or email during business hours at <a href="mailto:Public-Safety@arcadia.edu">Public-Safety@arcadia.edu</a>. For emergencies, call 215-572-2999. <a href="https://www.arcadia.edu/life-arcadia/campus-services/public-safety">https://www.arcadia.edu/life-arcadia/campus-services/public-safety</a></td>
</tr>
</tbody>
</table>
| **Student Health Services** | **Student Health Service Remains Open for in-person appointments and remote appointments using Telehealth.** Please call 215-572-2966 to schedule an appointment or speak with Student Health Services staff.  
All medication refills or immunization compliance questions can be directed to 215-572-2966, or you can email shs@arcadia.edu. **Appointments are available during normal operating hours, which are provided here:** [https://www.arcadia.edu/life-arcadia/campus-services/wellness-services/student-health-services/faqs](https://www.arcadia.edu/life-arcadia/campus-services/wellness-services/student-health-services/faqs)  
Arcadia students have the option of **connecting with a physician via phone and/or video chat** using new telehealth services. During a physician consult, you will be able to speak to a physician for the diagnosis and treatment of many different acute illnesses. Click the following link for more information: [https://www.firststudent.com/wp-content/uploads/2018/11/18COL3723_HealthieYou_Student_Basic_8.15.pdf](https://www.firststudent.com/wp-content/uploads/2018/11/18COL3723_HealthieYou_Student_Basic_8.15.pdf)  
| **Counseling Services** | Counseling Services is **operating remotely** by phone to answer questions and direct students to appropriate resources. **Counseling Services is also providing teletherapy based on clinical assessment along with virtual workshops and support groups.** For more information contact Counseling Services at 215-572-2967 or visit [www.arcadia.edu/counseling](http://www.arcadia.edu/counseling)  
For additional mental health resources, including emergency resources, hotlines, and support for managing COVID-19, go to: [https://www.arcadia.edu/life-arcadia/campus-services/health-wellness-arcadia/counseling-services](https://www.arcadia.edu/life-arcadia/campus-services/health-wellness-arcadia/counseling-services) |
Emergency Resources and Hotlines

General/ Comprehensive Resources

- Victim Services Center of Montgomery County 24/7 Hotline: 1-888-521-0983

Domestic Violence Hotlines

- Laurel House Domestic Violence 24-hour Hotline: 1-800-642-3150
- National Domestic Violence Hotline 24/7: 1-800-799-SAFE (7233) and online chat [https://www.theadvocate.org/help/](https://www.theadvocate.org/help/)
- For a collection of various resources and hotlines, visit: [https://www.futureswithoutviolence.org/get-updates-information-covid-19/](https://www.futureswithoutviolence.org/get-updates-information-covid-19/)

Sexual Assault Hotlines

- Women Organized Against Rape 24-hour Hotline: 215-985-3333

Suicide Prevention and Mental Health Crisis Hotlines

- Suicide Prevention Hotline - 1-800-273-TALK (1-800-273-8255)
- Crisis Text Line - has the capacity to serve anyone, in any type of crisis, providing access to free, 24/7 support and information. Text home to 741-741 from anywhere in the USA, anytime, about any type of crisis.
- Montgomery County Mobile Crisis Unit – 855-643-4673
- The Trevor Project - Crisis Hotline for LGBTQ+ youth: 1-866-488-7386

Planned Parenthood

Planned Parenthood remains open:

“Find a health center online or call 1-800-230-PLAN.
For the last 100 years we’ve been providing the care and education you’ve come to depend on. That won’t change. Whether in person, through virtual appointments, or by phone, during these uncertain times we’re going to be here in every way we can to provide the health care you need. We’re closely monitoring the spread of the new coronavirus, or COVID-19. The health and safety of our patients, staff, and communities is our top priority.”
[https://www.plannedparenthood.org/](https://www.plannedparenthood.org/)

Additional Web Resources

National Center for Transgender Equality- [https://transequality.org/](https://transequality.org/)


Last Updated: 1/29/21