

COVID-19 and OECR FAQs

Q. How can I report discrimination, harassment, a bias incident, sexual harassment or sexual misconduct?

A. Any individual may make a report concerning discrimination, harassment, bias, sexual harassment or sexual misconduct. Individuals are encouraged to report incidents as soon as possible in order for the University to respond promptly and effectively. Individuals can report concerns to the Director of OECR/Title IX Coordinator via phone at 215-517-2659 or email at nellen@arcadia.edu. Individuals can also make a report using the [Campus Conduct Hotline Reporting System](#), which is managed by In Touch and which is structured to receive anonymous reports. Please note that Arcadia may be limited in its ability to investigate or respond to anonymous reports that do not include sufficient information. Additionally, individuals have the right to be assisted by the University in notifying law enforcement authorities.

Q. Will OECR staff be working remotely?

A. Yes, OECR's employees are currently working remotely. The Director of OECR/Title IX Coordinator can be reached via phone at 215-517-2659 or email at nellen@arcadia.edu.

Q. What will happen with OECR matters that are currently under investigation?

A. The Civil Rights Investigators will continue conducting investigations. However, for the immediate future, investigators will not conduct interviews in person, but will continue investigating using available technology, including conducting interviews telephonically or via videoconferencing. The University remains committed to the prompt resolution of complaints. However, the timeline of the investigation may be delayed due to disruptions related to the COVID-19 pandemic. Students will be notified of any delays in writing. Please remember to regularly check your Arcadia University email.

Q. How will OECR hearings be conducted?

A. Arcadia University will not be conducting in-person conduct hearings at this time due to disruptions related to the COVID-19 pandemic. Hearings will be conducted using available technology, such as video conferencing. The University will coordinate with students to schedule hearings and provide instructions on how to use available technology. Decisions regarding the scheduling of hearings will consider the availability of participants and their advisors, the ability to conduct online hearings, the ability to ensure due process for all parties, and the ability to provide sufficient privacy protections. If the party is not in the same location as their advisor, breaks will be scheduled to allow the party to consult with their advisor.

Q. What resources are available for students and employees?

A. OECR will continue to offer appropriate supportive measures to students and employees. The University's ability to offer resources on campus or in person may be severely limited. The University will continue to assist students in identifying supportive measures in the community in which they are located. Any existing no-contact directives remain in effect and continue to apply to in-person, online, text message, or other communications. A list of confidential resources can be found under the heading "Confidential Resources and Support" [here](#). Please note that these resources will need to be contacted by phone or email.

As an equal opportunity educational institution and employer, Arcadia University is committed to providing a learning, living and working environment that is free from discrimination for students, faculty, staff, and campus visitors. The University provides guidance for students, faculty and staff according to Arcadia's [Interim Policy Prohibiting Sexual Harassment and Sexual Misconduct](#).

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