**MARGARET ARRISON NOLAN**

School of Global Business

Arcadia University

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Glenside, PA

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**EDUCATIONAL ACHIEVEMENTS**

**Arcadia University,** Glenside, PA 2020

***Doctorate Degree, Educational Leadership***

Dissertation: ‘Students’ Perceived Cultural Intelligence Outcomes based on their Participation in Undergraduate Courses that Embed Short-term International Travel: A Case Study’

GPA: 4.0, Distinguished Honors

**Temple University,** Philadelphia, PA

# *Master Degree of Science* 1996

Major: Human Resources Administration

GPA: 3.84. Recipient of Dean’s Award of Excellence

# *Bachelor Degree of Business Administration* 1993

Major: Human Resources Administration

GPA: 3.67, magna cum laude

**PROFESSIONAL EXPERIENCE**

***Teaching Positions***

**Arcadia University,** **School of Global Business,** Glenside, PA 2008-present

*Full-time Instructor* (2014-present)

*Part-time Instructor in MBA program (2018-present)*

*Coordinator of SGB Internship Program (2016-present)*

*Visiting Instructor* (2013-2014)

*Adjunct Instructor* (2008-2013)

**Temple University Fox School of Business,** Philadelphia, PA2012-2017

*Adjunct Instructor, Department of Human Resource Management*

**South University Online**, Savannah, GA 2009-2015

*Adjunct Instructor, College of Business*

**Chestnut Hill College,** Philadelphia, PA 1999-2013

*Adjunct Instructor, Business Department*

**Gwynedd-Mercy College,** Gwynedd Valley, PA 2000-2008

*Adjunct Instructor, Department of Business*

***Courses Taught***

* Human Resources Administration (undergraduate and graduate level)
* Principles of Management
* International Organizational Behavior
* Internship in Business Administration
* Short-term International Travel-Embedded Courses (include one-week international travel component): Madrid & Panama (MBA students), Dominica Global Field Study, Made-in-Italy Preview

***Global Education***

* Development and inception of a *Teacher Practicum Program* through new partnership between Ingles sin Limites and Universidad Catolica de El Salvador (UNICAES)*,* El Salvador (2019).
* Curriculum development and Teaching (grades 6-8) in El Salvador (2019)

***Industry Positions***

**Independent Contractor,** Philadelphia, PA 1998-Present

Provided human resource management consulting services to individual firms

**ARAMARK Corporation**, Philadelphia, PA

***Human Resources In-house Consultant*** 1997-1998

* Recruited and selected management personnel for the Business Services Group
* Conducted research for improvement of management development program

***Human Resources Manager*** 1993-1996

* Developed and managed national college recruiting and internship programs
* Managed compensation and benefits packages, incentives programs and severances
* Designed, presented and coordinated management training seminars
* Developed corporate training manuals, employee handbooks and job descriptions
* Investigated and responded to allegations of illegal discriminatory practices
* Managed all employee-management relations/concerns in facility services division

**Membership in Professional Organizations (present)**

* Society of Human Resources Management (SHRM)
* Academy of International Business Southeast Chapter (AIBSE)

# SCHOLARLY ACTIVITIES

**Publications**

* Nolan and Kurthakoti (in-press): *Short-term international experience (SITE) as a learning model for international education.* The Palgrave Handbook of Learning and Teaching International Business and Management (2019).
* Nolan, M.A. and Kurthakoti, R. (2017), Experience matters: The differential impact of pedagogy on cultural intelligence. *Journal of Higher Education Theory and Practice*.

**Awards**

* ***Recipient, The Marie-Louise and Eugene Jackson International Fund for Student and Faculty Development Faculty Award (2020-2021)*** for Ingles sin Limites Teacher Preparation Practicum Development and Implementation in El Salvador, Central America
* ***Phi Chapter of Alpha Epsilon Lambda Honor Society*** for academic and leadership contributions in my work in the Educational Leadership Doctoral program (Arcadia University, 2018).
* ***Adjunct Teaching Award for Excellence in the Classroom*** at Temple University’s Fox School of Business, Department of Human Resource Management (2013)
* ***Epsilon Kappa Chapter of the National Honor Society of Phi Beta Delta***. This society recognizes distinguished faculty and staff involved in international teaching or research and their contributions to the internationalization of the university (Arcadia University, 2015)

**Book Chapter Blind Reviews**

* *The Palgrave Handbook of Learning and Teaching International Business and Managemen*t (2018)
* *Global Business Today*, *10th edition* by Charles W. L. Hill and G. Tomas M. Hult (2017)

**PRESENTATIONS AT PROFESSIONAL CONFERENCES**

***World Strides Global Education Summit. Washington, D.C. (2020)***

* Invited Presenter. Topic: Engaging Students from Beginning to End - International Programming, Curriculum and Reflection

***Temple University, Philadelphia, PA (2017)***

* Presenter, New DEEL Conference. Topic: Building Cultural Intelligence through Experiential Learning

***Academy of International Business US Southeast Chapter Annual Conference (2016)***

* Kurthakoti, R. & Nolan, M.A. (Fall, 2106). Experience Matters: the Differential Impact of Pedagogy on Students’ Cultural Intelligence – An Exploratory Study.
* Presented on the topic of Integrating Experiential Learning in International Business Curriculum: Existing Projects and Best Practices, using Arcadia’s international “preview” program as an example of best practices.
* Presented and facilitated a panel discussion on the topic of Job Hunt: Dos and Don’ts of Effective Resumes, Cover Letters, and Job Interviews.

***Dalian Nationalities University in China (2014)***

* Guest lectured at Dalian Nationalities University in China as part of a *Foreign Expert Exchange Programme*. These lectures were videotaped and used for faculty training and undergraduate teaching purposes

**CONTRIBUTIONS TO THE UNIVERSITY**

***University-Wide Service***

***Committee Work***

* Member, Innovative Programming Committee (2019-present)
* Member, University Judicial Board (2016-present)
* Member, Academic Technology Services Committee and Training Subcommittee (2015-present)

***Presentations***

* Developed and facilitated workshops on Leadership Development, Styles, and Strategies to faculty and staff across the university (2018-2019).
* Presenter, Arcadia University Open Houses as a faculty representative of the School of Global Business (2013-present)
* Participant, undergraduate and graduate commencement ceremonies, as well as honors convocation, and events for newly accepted students (2013-present)
* Participant, multiple student events sponsored by Arcadia’s Office of International Affairs and the Office of Career Education (2008-present)
* Participant, focus group for the potential of a human resource graduate program (2009) and cross-discipline global connections course (2008)
* Participant, all university-wide faculty meetings (2013-present)
* Welcomed international visiting faculty to observe my classes (2014-2016)
* Participant, Mental Health First Aid Training & Certificate (2017)

***Arcadia University Preview Programs***

* Faculty co-leader for Global Field Study course, which included taking approximately 25 students to Dominica for 7 days over winter break (2017, 2019).
* Developed and taught an international *Preview* course (*Made in Italy*), which included developing a new course, arranging international activities, and taking 23 first-year students to Italy for a one-week experiential learning experience (2016)
* Co-leader of two international Preview courses, which included taking approximately 25 students to China (2017), Rome (2014) and London (2011) respectively for a one-week international experiential learning program embedded in a semester course.

***Departmental Service (School of Global Business)***

***Committee Work***

* Member, Search Committees for full-time faculty at the School of Global Business (2015-2016)
  + - Sport Management
    - Human Resources
    - Healthcare Management
* Member, Curriculum Committee for the School of Global Business (2015)

***Course Development***

* Faculty co-leader for MBA International Field Experience, which includes taking MBA students on two 7-day trips of business and cultural visits in a foreign country including an emerging economy and a developed economy.
* Developed multiple courses in face-to-face, online, and hybrid formats for full 15-week semesters and 7-1/2 weeks accelerated sessions (2013-present)
  + - Human Resources Administration (online, accelerated)
    - Principles of Management (face-to-face)
    - International Organizational Behavior (online, accelerated)
    - Internship in Business Administration/International Business & Culture (hybrid & online)
    - Made-in-Italy Preview course (hybrid)
* Redesigned the business internship course to meet integrative learning designation (IL) requirements and obtained approval for IL designation by the University Academics Committee (2016)

***Advising and Mentoring***

* Coordinator, Business Internship program for the Arcadia School of Global Business (SGB) for approximately 75 junior/senior business students per year (2015-present)
* Academic Advisor to over 40 undergraduate students within SGB (2014-present)
* Supervisor of individual business students in completion of honor’s projects (2013-present)
* Member, Mock Board for SGB senior policy capstone course providing critique and guidance to students (2008-present).
* Faculty co-leader for Dominica global field study course, which included taking 18 undergraduate students to Dominica for a one-week experiential learning experience (2017)
* Wrote several letters of recommendations for business students seeking internships, permanent jobs, graduate school, law school, and/or university student-leadership positions.

***Other SGB Service***

* Assisted with MBA program with ACBSP-accreditation process, program assessment, developing department human resource plan, exit surveys and student orientation.
* Assisted with identification, development and implementation of tools used for assessing ethical decision making program outcome in students for ACBSP accreditation (2016)

**COMMUNITY SERVICE**

* Volunteer teacher, Ingles sin Limites, El Salvador, Central America
* Participant, various fundraisers throughout my local community, particularly those with a focus on empowering girls
* Participant and Organizer, “Legs4Meg” team for the *Get Your Rear in Gear* Annual Run/Walk to fight colorectal cancer
* Participant, fundraising and building awareness in support of individuals fighting against the death penalty through the Pennsylvania Capital Representation Project (PCRP)
* Participant, fundraisers and community events sponsored by the School District of Philadelphia.