How the CARE Team Works

The Campus Assessment Response and Education (Care) Team manages concerns related to all students (undergraduate, graduate, part-time, full-time, etc.). When you submit a report you are informing the CARE Team that you have seen or heard something from or about a student that causes you to be concerned about the student’s academic success, health, well-being, or safety. You can expect to receive a confirmation response within twenty-four hours of your submission. Reporters can indicate if they would like to remain anonymous or are comfortable with the student knowing they submitted the report. All reports are private and the information shared with the CARE Team is private and used for the purpose of determining the best approach to address the student in distress and the concerning behavior.

Once a report detailing concerning, disruptive, problematic, or threatening behaviors is received, the report is reviewed and additional information pertaining to the student and situation is collected to determine the most appropriate course of action. The CARE Team determines effective strategies for addressing the concerning student behavior and identifies responsible parties to enact those strategies.

The CARE Team prioritizes balancing students’ right to privacy with the university’s duty to respond to students exhibiting concerning behaviors. The team works to connect students with the support and resources they need to be healthy, productive, functioning members of the Arcadia community. The CARE Team does not manage the student conduct process.

Reports can be submitted through the online A.U. Concern Form or by contacting the Dean of Students, goretskya@arcadia.edu or Associate Dean of Students, taylorad@arcadia.edu.

Reports of emergencies such as behaviors that pose an imminent threat of harm to anyone must immediately be reported to Arcadia University Public Safety at 215-572-2999. The Public Safety dispatcher will send help and contact the appropriate agencies to respond to the emergency. Public Safety is available seven days a week and twenty-four hours a day. The CARE Team does not manage emergencies.